

MORE NORTHWEST CASHBACK VISA SIGNATURE BENEFITS!

Visa Concierge

Now you can get assistance with travel and restaurant reservations, gift arrangements, event tickets, business services, and more—24 hours a day, seven days a week. Visa Concierge[®] Services is just one of the many benefits that you can take advantage of as a Northwest CashBack Visa Signature cardholder. **To learn more about Visa Concierge Services, contact us at 1-800-953-7392.**

*Certain restrictions and limitations apply. The costs for goods or services purchased through Visa Concierge Services are the cardholder's responsibility.

Credit Score Improvement

In just seconds, you can put Dovly to work helping fix, manage and maintain your credit score. A credit score can impact your ability to buy a house or car, and improving your score can help save money on everyday expenses, such as auto insurance. Get access to Dovly Uplift[™], free with your Northwest CashBack Visa Signature card.

What Dovly Uplift includes:

- **Dovly's Proprietary Algorithm**—Helps detect and dispute inaccuracies on your TransUnion[®] credit report
- **Powerful Results**—90% of Dovly members see a double-digit score increase within 6 months¹
- **Monthly Credit Report and Score**—A detailed TransUnion[®] credit report and score every month
- **Credit Alerts**—Alerts for signs of identity theft, along with notice of changes on your report
- **Live U.S.-Based Member Services & Support**—U.S. credit experts available 7 days a week to help you

While Dovly's platform is designed to remove inaccuracies from your credit report, every case is different, and not everyone will achieve the same results. ¹Based on a sample of 18,062 Dovly members as of May 2022.

Roadside Dispatch[®]

As an eligible Northwest CashBack Visa Signature cardholder, you have access to Roadside Dispatch[®], a pay-per-use roadside assistance program. Simply call 1-800-847-2869, 24 hours a day/7 days a week. Roadside Dispatch will ask you where you are, what the problem is and will remain on the phone while arranging a dispatch to a reliable tow operator or locksmith. No membership required. No need to pre-enroll. No annual dues. No limit.

The following kinds of service calls are common examples of what is covered:

- **Standard Towing**—up to five miles included¹
- **Tire Changing**—you must have a good, inflated spare
- **Jump Starting**
- **Lockout Service**—no key replacement
- **Fuel Delivery**—up to five gallons (plus the cost of fuel)

¹Any vehicle with wheels is covered under the program as long as it can be classified as "Light Duty." "Light Duty" vehicles are vehicles that weigh 10,000 lbs. or less. Vehicles weighing more than 10,000 lbs. are considered "Medium Duty" or "Heavy Duty" and are NOT covered under this program.

ID Navigator



Your Northwest CashBack Visa Signature card includes ID Navigator Powered by NortonLifeLock.

No one can prevent all identity theft, so staying informed and knowing what to do when your identity is threatened can give you greater peace of mind.

How ID Navigator Powered by NortonLifeLock can help:

- **Dark Web Monitoring**—Continuously patrols the Dark Web and private forums looking for personal information that may belong to you. Should it be found, notifications are sent with suggested steps.
- **Privacy Monitor**—Gives you greater control over your online privacy. It scans popular data broker sites for your personal info and guides you through opting out.
- **One-Bureau Credit Monitoring Alerts¹**—Helps you stay on top of your credit to help detect fraud more quickly. Alerts are sent when key changes are made to your credit file with a major credit bureau.
- **Restoration Assist**—U.S.-based Identity Restoration Specialists are available Monday to Friday 6 a.m.–5 p.m. PST with guidance and with next steps to assist you should you become a victim of identity theft or other suspicious activity.

No one can prevent all cybercrime or all identity theft. ¹Two requirements must be met to receive the One-Bureau Credit Monitoring feature: (i) your identity must be successfully verified with Equifax and (ii) Equifax must be able to locate your credit file that contains sufficient credit history information. You will receive Credit Features once the verification process is successfully completed. Any credit monitoring from Equifax will take several days to begin after your successful plan enrollment. Phone alerts made during normal local business hours.

Travel and Emergency Assistance

When you're traveling or working anywhere in the world, your Northwest CashBack Visa Signature card gets you access to a multilingual call center—24 hours a day, 365 days a year—for the assistance you need. You, your spouse and legal dependent children under 22 years of age who are traveling with you can call toll-free in the United States, or collect when traveling abroad. Services include: medical and legal referrals, emergency transportation and more.

Call the Benefit Administrator at 1-800-992-6029 (outside the U.S., call collect: 1-804-673-1675) to get your questions answered. Travel and Emergency Assistance Services is provided on a best-effort basis and may not be available due to problems of time, distance or location.



All cards subject to credit approval. Cards are issued by Northwest Bank pursuant to a license from Visa USA Inc. Northwest Bank is Member FDIC. 